



The Texas Department of Family Protective Services mandates that volunteers complete agency training and take several online trainings before volunteering with Cumberland Youth and Family Services. While Cumberland provides an overview of these topics in our staff-led training, volunteers must also have certificates of completion for these state-created courses in their file within 30 days of beginning service.

### **Reporting Suspected Abuse & Neglect of Child**

<https://www.dfps.state.tx.us/Training/Reporting/default.asp>

### **Trauma Informed Care**

[https://www.dfps.state.tx.us/Training/Trauma Informed Care/default.asp](https://www.dfps.state.tx.us/Training/Trauma%20Informed%20Care/default.asp)

### **The Need for Normalcy**

<https://www.dfps.state.tx.us/Training/Normalcy/index.asp>

### **Human Trafficking**

[https://www.dfps.state.tx.us/Investigations/Human Trafficking/default.asp](https://www.dfps.state.tx.us/Investigations/Human%20Trafficking/default.asp)

There is not a certificate to complete with this one. You will need to complete this [form](#) and submit.

### **Next Steps**

Volunteers may complete these online training sessions before or after attending a Volunteer Orientation session. Please send all certificates of completion to April Ziemann at [aziemann@cumberlandservices.org](mailto:aziemann@cumberlandservices.org).